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TECHNICAL INFORMATION

TO:	Dealer Technical Department	PAGE:	1/2
FROM:	Rick Church, RISO, Inc. Technical Dept.	DATE:	8/3/88
SUBJECT:	**ORIGINAL JAM**	ISSUE:	T-27
MODEL:	2700 - IMAGE SCANNER WITHOUT GLASS		

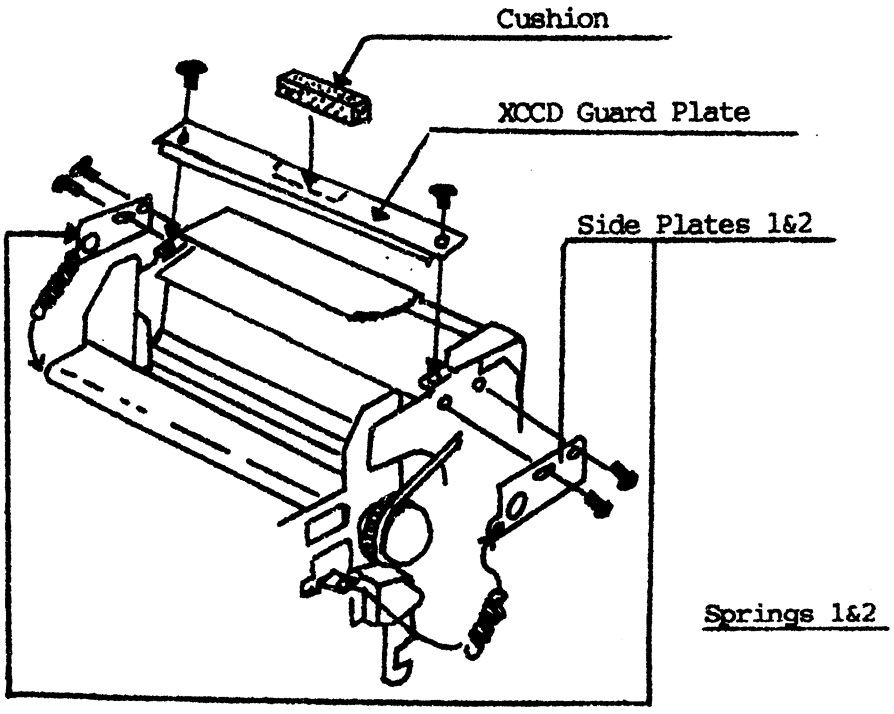
Technical Bulletin T-16 provided trouble shooting information to resolve original jamming problems. The information provided proved to be helpful in resolving the problems related to original jam. However, it has been reported that occasionally the original will feed to the Image Scanner and stop. To eliminate this problem we have designed a modification kit, item T-27. The kit was designed for Image Scanners without Glass (257 type) with serial numbers higher than 90410445.

If you are experiencing original jam problems we ask that you reference the technical information provided in Issue T-16 before ordering the T-27 kit. The modification kit should be ordered only for machines that are experiencing the specific problem of original stopping under the Image Scanner. Please see page 2 of this issue for the installation instructions and parts listing.

Attention Dealer Technical Manager:

Please issue copies to:

- Sales Manager
- RISO Trained Tech. Rep(s)
- Other branch locations

	PART NO.	DISC.	QTY.
1.	007-15512-009	Cushion	1
2.	008-24218-005	XCCD Guard	1
3.	008-24220-000	Side Plates	2
4.	008-24219-001	Springs	2

INSTALLATION INSTRUCTIONS